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Reservation:

A deposit of 30% is required at the time of booking and the balance before the tour begins.

Cancellation:

Any monies paid will be refunded less the cost of cancellation fees levied by hotels, food purchases and any other relevant expenses.

Transportation:

Cars, minibuses, land rovers, coaches or trucks will be provided depending on the route and the number of participants. The right is reserved to employ the services of sub-contractors. English speaking driver/guides are provided.

Accommodation:

Based on two persons sharing a double room/tent. Where possible rooms with private baths are provided. Single rooms are available at an additional cost but cannot be guaranteed. Hotels/lodges are named as an indication of category and rooms can be reserved at similar hotels/lodges

Alteration to tours:

The company reserves the right to alter the arrangement or cancel the operation of a scheduled tour should conditions so necessitate. It also reserves the right to decline to accept or retain any person as a member of any tour at any time, in which case an equitable amount will be refunded. Prices are based on tariffs and other costs prevailing at the time of printing and are subject to change without notice.

Liability:

The company and its agents act only as agents for the passenger in all matters relating to hotels/lodge accommodation, tours, transport, etc. and shall not be liable for injury, delays, loss or damage in any manner.

The company's liability to passengers carried in its own vehicles is governed by the laws of the country in which the tour takes place and no other country. All claims are subject to the jurisdiction of the courts of the country in which the action arise. The company reserves the right to employ sub-contractors for all or part of the services.

Note:

All expeditions involve an element of personal risk and at times can be of a hazardous nature. Expedition members must accept this risk; we are not liable for any loss, damage, injury, expense, delay or inconvenience caused to you or your baggage as a result, whether directly or indirectly, or

any matter of whatever nature, which is outside our control. All participants are advised to take out an insurance policy to cover personal accident and medical expenses. We can arrange this at a low cost.

Climbing:

Gear for mountain climbing is not included in the tour cost but can be hired at Nanyuki, Naro Moru or Chogoria for Mt. Kenya and at the Marangu Park gate for Mt. Kilimanjaro.